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JHAWK

forecast

The Jayhawk Healthcare Administrators Working for Kansas student organization promotes leadership, marketability, relationships, and knowledge for students pursuing a career in health services administration through personal and professional development activities.

Welcome Back Students

By Kelly Harris

Welcome Students!

On behalf of the JHAWK, I would like to welcome back all continuing students as well as welcome the new group of Master's and Doctoral students to the Department of Health Policy & Management. For those whom are unfamiliar with JHAWK, otherwise known as Jayhawk Healthcare Administrators Working for Kansas, we are the Department of Health Policy & Management's student organization. JHAWK promotes leadership, marketability, relationships, and knowledge for students pursuing a career in health services administration through personal and professional development activities. Activities offered by JHAWK include lecture events, volunteer activities, social activities, and leadership opportunities.

We encourage you to consider joining JHAWK to help further enhance your experience in the Department of Health Policy and Management.

We have many exciting events planned for the fall semester (mark your calendars):

- Monday, September 14th at 6 pm in 1023 OM – Tom Bowser, President of Blue Cross/Blue Shield of Kansas City and National Blue Cross/Blue Shield Association Chairman will address the issue of health care reform. You don't want to miss this one!
- Wednesday, September 30th at 7 pm in 1025 OM – JHAWK Board Meeting
- Saturday, October 10th beginning at 7:30 am – Christmas in October volunteer event.
- Wednesday, October 21st at 7 pm in 1025 OM – Resume workshop with Erin Wolfram of KU Career Services.
- Wednesday, October 28th at 7 pm in 1025 OM – JHAWK Board Meeting
- Wednesday, December 2nd at 7 pm in 1025 PM – JHAWK Board Meeting

These are only a few of the events we will offer this semester, and we are currently in the process of planning other fun events for the fall semester and beginning to plan events for the Spring semester.

We encourage all HP&M students to consider joining JHAWK to help enhance your experience in the program. If you have any questions or would like to join JHAWK, please contact jhawk@kumc.edu.

We look forward to seeing everyone over the course of the semester. Rock Chalk!

Kelly Harris
President, JHAWK
2nd Year MHA Student

Professor Spotlight

Meet a Professor

Glendon G. Cox, MD, MBA, MHSA

Chair and Professor, Health Policy and Management
Director, Institute for Community and Public Health



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A native of southeast Kansas, Dr. Cox has strong and deep KU roots. He attended the University of Kansas in Lawrence and obtained his BA degree in Chemistry in 1977. It was during his sophomore year at the university that he decided to pursue a career in medicine. He completed his MD degree in May 1980 and was accepted for postgraduate training in radiology. Upon completion of his residency, Dr. Cox was recruited to join the faculty and staff of the University of Kansas School of Medicine and Hospital. Dr. Cox was promoted to Associate Professor in July 1987 and was awarded tenure the following year.

In 1990, Dr. Cox became one of the three founding partners of a newly organized private practice of radiology in the Kansas City metropolitan area, Overland Park Radiologists, PA. In early 1993, Dr. Cox returned to the university as a Professor of Radiology and Medicine and Head of the Section of Thoracic Radiology. Dr. Cox was asked to take the position of Associate Dean for Graduate Medical Education in January 1996, and became Vice Dean in 2001. He was appointed Interim Chair of Health Policy and Management, and Director of the Institute of Community and Public Health, in July 2008 and was appointed chair in May 2009.

Always interested in the business, legal, and management issues surrounding the practice of radiology outside the academic setting, Dr. Cox completed master's degrees in both business administration and health services administration in 2004.

In his spare time, Dr. Cox enjoys venturing to new restaurants around the Kansas City area with his lovely wife of 22 years. He has 4 grown children, 1 boy and 3 girls. He is an avid KU Jayhawk Basketball fan. His other interest is reading detective-type novels. He keeps an active lifestyle by regularly working out at the local gym, keeping him fit. He currently resides in Old Leawood, KS.

New Student Orientation

By Becky Miller



The start of the new school year began for the 1st year MHSA students on Monday, August 17th during orientation. After registration, the students sat at the assigned tables accompanied with one professor of the program and one 2nd year MHSA student (ambassador of the program from the JHAWK student organiza-

tion). The 1st year students were able to meet the other students of the program and ask questions to the ambassadors regarding general information about the program and parking.

The 1st year students were then taken on a tour of the school where classes are held. The day

was filled with information to ease the students into campus life at KUMC in the HP&M program. The day concluded at Jaywalkers where the 1st year students were able to comfortably ask questions and get to know each other in a relaxed atmosphere.

Alumni Notes

By: Neha Sharma

I am currently a Data Coordinator in the Quality Resources division at Truman Medical Center. I transitioned from being an Administrative Intern to this role one year ago. The job entails compiling core measure data to ensure our organization is in compliance with Joint Commission and CMS standards. Because our department houses Patient Safety/ Risk Management, Accreditation, Continuing Medical Education, Utilization management, and Performance Improvement, there are many aspects of these subdivisions

I partake in as being a point of contact for the data elements required. There is plenty of room for advance-

ment within the department as well as within the organization, and I am looking forward to digging my feet further into the quality realm of healthcare. I just started a Lean Six Sigma Black Belt course and will be certified by December. With this certification, I feel I will have the necessary tools to improve the delivery of quality healthcare in a more efficient and effective manner.

My mentor for my administrative internship, Dr. Shauna Roberts, was and has been a guiding light for me in ensuring I continue to reach my full potential. I am constantly learning and developing myself as a

leader working on specific performance improvement projects for the organization, and am very excited to continue on this journey.



THE INTERN FILES

How the Internship Experience Worked for Me

By: Megan Cline



St. Joseph's Medical Center (Carondelet Health)

As the Administrative Intern at Saint Joseph Medical Center (SJMC), I have been exposed to many of the great challenges health care administrators face on a day to day basis. I have worked closely with the CEO, Scott Kashman, who has been a great mentor and truly showed me the ropes of the industry. I have had the opportunity to attend many meetings including Senior Team for Carondelet Health, weekly Operations meetings and the July Board Meeting.

During the first few weeks of my internship the main goal was to become comfortable with the hospital and feel as if I could walk into any department without hesitation. I was able to meet this goal by observing surgeries,

making omelets in the food court, shadowing environmental services and participating with many of the volunteers.

Throughout my time at SJMC, I have also interviewed Executive Team members, Directors and Managers throughout the organization. After my orientation period where I became familiar with SJMC and Carondelet Health, I took on a few projects. I have been working with the Process Improvement Facilitator, Lindsay Alexander, on projects in Central Services, the Emergency Department and Radiology.

I have also taken on an Operations project examining productivity. My overall goals for the

internship are to further develop my leadership skills, find my strengths in health care administration and make a difference at Saint Joseph Medical Center through project work. With the help of the leadership at SJMC, I am confident I will achieve my goals and have the experience needed to succeed in health services administration.

Upcoming Events



Welcome Back Students

September

September 2nd—Meet and Greet at 810 Zone at the Plaza

September 4th—Royals Game

September 14th - JHAWK Lecture from Tom Bowser

September 30th— JHAWK meeting @ 7pm

Please make sure to check out www.jayhawkhealth.com for updates and more information on these events!

Alumni:

Don't forget to check out the HP&M website from time to time. You can even update your own information through this website:

<http://www.kumc.edu/hpm/alumni.html>

Mark It!

Mark Your Calendars!

September

Sept. 2nd—Meet and Greet at 810 Zone in the Plaza

Sept. 4th— Royals Game

Sept. 14th — Tom Bowser speaker for JHAWK

Sept. 30th — JHAWK meeting

October

TBA - JHAWK Lecture Resume Workshop (more information to come)

Oct. 10th — Christmas in October (see Becki Carl-Stutz for more information)

December

December 12th — JHAWK Christmas Party at Charlie Hoopers

Dec. 2nd — JHAWK meeting

September Birthdays

Brett Kollars	9/3
Becky Miller	9/15
Vishal Patel	9/28