



2005 ACHE Student Chapter Newsletter

Meeting with the Chair!

Dr. Fox would like to meet with you in Orr-Major

Tuesday, October 25 at 6:30

**October
2005
Vol. 1
Issue 3**

The semester has just flown by for the students, staff and faculty of HP&M. This has been especially true for our Chair, Dr. Fox, with the recent change in office location and discussion for improvements in the departmental structure placed on top of his already hectic schedule. All these changes and responsibilities leave little time for his passion, the students of our program.

Although Dr. Fox has an open door policy that many of us use frequently, he has extended an invitation to all of us to join him on Tuesday, October 25 for an open discussion regarding the program. He would appreciate attendance from all the students who are able to attend, and is also supplying pizza for us to dine on!

**Come
meet the
chair and
enjoy
pizza !**

For those of you who have not taken the time to meet with Dr. Fox, or do not know him well, this is an excellent opportunity to get to know more about him, and about the improvements in the program he has taken a very active role in.

Please join me in meeting with Dr. Fox. If you have the chance, RSVP to ache@kumc.edu so that we can have a rough head count for pizza orders. If you forget to RSVP that is fine, we would still welcome you to attend.

Contact Information

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Kansas City's Newest Hospital COO/CNO Coming to ACHE

Please Welcome Gloria Solis RN, MSN, MBA

October 19th at 6:30 in Orr-Major

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ACHE is extremely excited to welcome Gloria Solis to the University of Kansas Medical Center. Gloria is a young, dynamic leader whose career has spanned multiple areas in the health care arena. She is bringing her experiences in operations, health IT, patient care, finance, quality, physician relations and rural health to improve our knowledge of the industry. Her energetic, dynamic, hands-on style of leadership has been labeled as “infectious,” and “impressive” by coworkers. Her expertise should prove to cover almost any topic you wish to discuss.

Currently, Gloria is the Chief Nursing and Operating Officer of Saint Luke’s East, Lee’s Summit campus (SLELS). She has been responsible for the development and constructions of SLELS, a \$110 million dollar state of the art digital complex, which is Kansas Cities first.

Along with the responsibilities she has at SLELS, she also has responsibilities at the corporate level, these responsibilities include:

- Clinical project manager, electronic health record/Horizon clinical suite
- Health system wide accreditation, licensing and risk management
- Improvement of clinical care across the organization.

Gloria experiences prior to her current position show a career path of a very effective and fast moving leader. Her previous posts include; Chief nursing officer (The Cancer Institute), Director of nursing (Research Medical Center), Director Emergency Services (Saint Francis Hospital, Tulsa), Trauma & Outreach Services (Via Christi Regional Medical Center, Wichita), Education Coordinator (Halstead Hospital, KS), and Staff Nurse SICU (Saint Francis Regional Medical Center (Wichita).

Please join me in welcoming Gloria to KU ACHE on October 19 at 6:30 pm in Orr-Major. I feel she will be one of the most informative speakers ACHE has had in recent years.

Career Development Series

October

2005

Vol. 1

Issue 3

ACHE/HP&M September Career Development Series in Review

Two part series proved to be a huge success for students

ACHE and the HP&M department combined efforts last month to put on the most successful month of career development in the programs most recent history. On the twenty-fourth of September John Leifer, President of the Leifer Group, conducted the first half of the in-service activities. His presentation was intense, and covered how to position and market oneself into the right job. John's seminar included step-by-step information on personality indexing, development of personal goals, objectives and personal mission statements. He then outlined how to implement these things into searching for the right companies in which to apply. The next step according to John is marketing oneself within the right companies to be in the right position to obtain your desired job.

The second half of the in-service was on professional development, specifically how to present oneself once you have located the perfect job. This in-service was conducted by the highly regarded Teresa Moravek, of Performance Partners (www.perform-partners.com). Teresa's expertise is talent development, and marketing individuals' talents in order to gain the perfect job. Teresa has been tagged by many health care executives and graduates of our program as being the catalyst behind their most recent job placements.

Update!

ACHE members who attended the in-service were extremely satisfied with the in-service. First year student Jennifer Farris had this to say, "I was amazed at the personal attention I received from Teresa. She was great, I would love to do this again." Danyelle McCauley, second year student later had this to say, "This has changed my outlook on applying for job positions. I am much more focused about searching for career opportunities. I think everyone could benefit in their career search and placement from John Leifer and Teresa Moravek's presentation. I personally will be using Teresa's services for the rest of my career."

The students of HP&M would like to send out a large thank you to John and Teresa for putting on this in-service two years in a row. A simple thank you does not feel adequate for the developments we have gain through one day's worth of your knowledge sharing.

Career Development Series (cont.)

Mock Interviews

October
2005
Vol. 1
Issue 3

On October 1, ACHE put on the first mock interview session in the programs history. We were fortunate enough to bring in some of Kansas City's best health care leaders to conduct the interviews, give feedback, and develop our program's talent. The event was held in Orr-Major and drew some of our best students. The students and volunteers gave the event high marks on evaluation follow-up and all stated they would participate again. Our volunteers are listed below:

John Finley JD, MPH, Associate Vice Chancellor for Compliance, University of Kansas Medical Center. Mr. Finley came to the University of Kansas from Washington DC, where he worked for the FDA and for the Bush Administration. Mr. Finley is a highly motivated individual who has obtained an elite status within our health care environment.

Terry Jett MBA, CHE, Rehabilitation Service/Radiation Oncology Director, Providence Medical Center. Mr. Jett has an extensive background in health care. He started his career as a Physical Therapist and through natural leadership skills and obtaining his MBA, and ACHE diplomat membership status has become one of Providence's best young leaders.

Jo Stueve, MHSA, Senior Vice President Administrative Services, Children's Mercy Hospital. Mrs. Stueve is a graduate of the University of Kansas Master's in Health Services Administration program. She has developed herself into one of Kansas City's best health care executives and is considered by many in our program as a mentor.

KaMara White, MHA, Administrative Fellow for Children's Mercy Hospital and Clinics. Ms. White is a graduate of the University of Kentucky MHA program and is originally from Georgia. She has an intense interest and love for pediatric health care and will continue in that direction after the completion of her one year fellowship that will end in June 2006.

October
2005
Vol. 1
Issue 3

Alumni
Spotlight!

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Graphic
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President and CEO of B.E. Smith

John Douglas “Doug” Smith, MBA, MHA

B.E. Smith specializes in recruitment and interim management services of health care professionals in all levels, including Chief Executive Officers, Vice Presidents, Directors and Managers. In 2004, B.E. Smith directed over 400 successful management searches and is on target to complete 500 management searches in 2005. B.E. Smith is expanding in higher executive level searches, and interim management is the fastest growing service line. The interim executives bring an average of twenty years of experience and choose transition management as a lifestyle.

Doug Smith has served in senior leadership since 1996. B.E. Smith grew from 2 consultants to a staff of 122 under his leadership as CEO. Doug completed an MBA in 1984 and completed his MHA with The University of Kansas Medical Center in 1998. Prior to his MHA, Doug found himself working with hospitals, yet he had no previous hospital experience. He decided to take a class to hone his skills in the health care industry. He enjoyed the class so much he took another and eventually found himself immersed in the program and graduated four years later in 1998.

He enjoys knowing what is going on in the health care industry on a national level. It is very common to become encapsulated within your organization and not know all the trends. People get so busy that they need to make a conscious effort to get out of that environment and look at the industry as a whole to stay current in the health care industry. The MHA degree taught him what was going on in hospitals. Since his graduation from the MHA program, he has found that he has needed to put in more of an effort to stay current with the industry.

Doug stays connected with the industry by staying well read, being a member of associations like ACHE, and attending national conventions. He attends five or six conventions annually and his organization does a number of breakout presentations at conventions, as well as displaying booths. Doug really emphasized the importance of staying connected with the industry on a national level. He encourages health care professional to stay on top of what’s going on in the industry.

Doug was kind enough to offer advice to our current students. Doug recommends starting early with building a network, especially for the traditional students. Without experience you have to have someone give you an opportunity and then you need to prove yourself. He cannot emphasize enough that students should not wait until 3 or 4 months before graduation to start making connections, “You have waited too long.” He recommends starting at least a year in advance making contacts, by means of letter dropping, making phone calls, and going to association meetings, and other similar methods. Time to start looking is early not late. Mock interviews are a particular good idea, as well as making students aware of alumni that they may contact. A lot of professional development is available through our alumni network. It would be a real strength of our program to have a strong alumni relationship and network. Doug, personally, never says no to a student whom wants to talk or meet with him. Getting a career started is very challenging, and he wants to help catalyze this process as much as possible for KU students.